

National Accreditation and Assessment Council-NAAC: Student Satisfaction Survey, Key Indicator - 2.7.1 Under Criteria-II of Teaching Learning and Evaluation

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

* Required

1. A. Please confirm this is the first and only time you answer this survey. *

Mark only one oval.

☐ YES

☐ No

2. B. Age *

3. C. College Name *

Check all that apply.

☐ Government Degree College, Kanigiri

4. D. Gender *

Mark only one oval.

☐ Female

☐ Male

☐ Transgender

5. E. What degree program are you pursuing now? *

Mark only one oval.

☐ Bachelor's

☐ Master's

☐ M.Phil

☐ Doctorate


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6. F. What subject area are you currently pursuing? *

Mark only one oval.

- ☐ Arts
- ☐ Commerce
- ☐ Science
- ☐ Professional Course
- ☐ Others

Student Satisfaction
Survey on Teaching
Learning Process

Instructions to fill the questionnaire:

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is an opportunity to give suggestions or improvements (Kindly restrict your response to teaching learning process only).

7. 1. How much of the syllabus was covered in the class? *

Mark only one oval.

- ☐ 4 – 85 to 100%
- ☐ 3 – 70 to 84%
- ☐ 2 – 55 to 69%
- ☐ 1 – 30 to 54%
- ☐ 0 – Below 30%

8. 2. How well did the teachers prepare for the classes? *

Mark only one oval.

- ☐ 4 – Thoroughly
- ☐ 3 – Satisfactorily
- ☐ 2 – Poorly
- ☐ 1 – Indifferently
- ☐ 0 – Won't teach at all

9. 3. How well were the teachers able to communicate? *

Mark only one oval.

- ☐ 4 – Always effective
- ☐ 3 – Sometimes effective
- ☐ 2 – Just satisfactorily
- ☐ 1 – Generally ineffective
- ☐ 0 – Very poor communication


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10. 4. The teacher's approach to teaching can best be described as? *

Mark only one oval.

- ☐ 4- Excellent
☐ 3 - Very good
☐ 2 - Good
☐ 1 - Fair
☐ 0- Poor

11. 5. Fairness of the internal evaluation process by the teachers. *

Mark only one oval.

- ☐ 4 - Always fair
☐ 3 - Usually fair
☐ 2 - Sometimes unfair
☐ 1 - Usually unfair
☐ 0- Unfair

12. 6. Was your performance in assignments discussed with you? *

Mark only one oval.

- ☐ 4 - Every time
☐ 3 - Usually
☐ 2 - Occasionally/Sometimes
☐ 1 - Rarely
☐ 0- Never

13. 6. Was your performance in assignments discussed with you? *

Mark only one oval.

- ☐ 4 - Every time
☐ 3 - Usually
☐ 2 - Occasionally/Sometimes
☐ 1 - Rarely
☐ 0- Never

14. 7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. *

Mark only one oval.

- ☐ 4 - Regularly
☐ 3 - Often
☐ 2 - Sometimes
☐ 1 - Rarely
☐ 0- Never


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15. 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. *

Mark only one oval.

- ☐ 4 – Significantly
☐ 3 – Very well
☐ 2 – Moderately
☐ 1 – Marginally
☐ 0 – Not at all

16. 9. The institution provides multiple opportunities to learn and grow. *

Mark only one oval.

- ☐ 4 – Strongly agree
☐ 3 – Agree
☐ 2 – Neutral
☐ 1 – Disagree
☐ 0 – Strongly disagree

17. 10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. *

Mark only one oval.

- ☐ 4 – Every time
☐ 3 – Usually
☐ 2 – Occasionally/Sometimes
☐ 1 – Rarely
☐ 0 – Never

18. 11. Your mentor does a necessary follow-up with an assigned task to you. *


Mark only one oval.

- ☐ 4 – Every time
☐ 3 – Usually
☐ 2 – Occasionally/Sometimes
☐ 1 – Rarely
☐ 0 – I don't have a mentor

19. 12. The teachers illustrate the concepts through examples and applications. *

Mark only one oval.

- ☐ 4 – Every time
☐ 3 – Usually
☐ 2 – Occasionally/Sometimes
☐ 1 – Rarely
☐ 0 – Never


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20. 13. The teachers identify your strengths and encourage you with providing right level of challenges.

Mark only one oval.

- ☐ 4 – Fully
☐ 3 – Reasonably
☐ 2 – Partially
☐ 1 – Slightly
☐ 0– Unable to

21. 14. Teachers are able to identify your weaknesses and help you to overcome them. *

Mark only one oval.

- ☐ 4 – Every time
☐ 3 – Usually
☐ 2– Occasionally/Sometimes
☐ 1 – Rarely
☐ 0– Never

22. 15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. *

Mark only one oval.

- ☐ 4 – Strongly agree
☐ 3 – Agree
☐ 2 – Neutral
☐ 1 – Disagree
☐ 0– Strongly disagree

23. 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. *

Mark only one oval.

- ☐ 4 – To a great extent
☐ 3 – Moderate
☐ 2 – Some what
☐ 1 – Very little
☐ 0 – Not at all


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24. 17. Teachers encourage you to participate in extracurricular activities. *

Mark only one oval.

- ☐ 4 – Strongly agree
☐ 3 – Agree
☐ 2 – Neutral
☐ 1 – Disagree
☐ 0 – Strongly disagree

25. 17. Teachers encourage you to participate in extracurricular activities. *

Mark only one oval.

- ☐ 4 – Strongly agree
☐ 3 – Agree
☐ 2 – Neutral
☐ 1 – Disagree
☐ 0 – Strongly disagree

26. 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. *

Mark only one oval.


- ☐ 4 – To a great extent
☐ 3 – Moderate
☐ 2 – Some what
☐ 1 – Very little
☐ 0 – Not at all

27. 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. *

Mark only one oval.

- ☐ 4 – Above 90%
☐ 3 – 70 – 89%
☐ 2 – 50 – 69%
☐ 1 – 30 – 49%
☐ 0 – Below 29%

28. 21. Give three observations/suggestions to improve the overall teaching – learning experience in the class with reference to the teacher. *



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2018-19 STUDENT SATISFACTION SURVEY (Responses)

A. Please confirm this is the first and only time you answer this survey.	B. Age	C. College Name	D. Gender	E. What degree program are you pursuing now?	F. What subject area are you currently pursuing?	1. How much of the syllabus was covered in the class?
YES	19	GDC KANIGIRI	Male	Bachelor's	Arts	4 – 85 to 100%
YES	22	GDC KANIGIRI	Male	Bachelor's	Commerce	4 – 85 to 100%
YES	20	GDC KANIGIRI	Female	Bachelor's	Arts	4 – 85 to 100%
YES	20	GDC KANIGIRI	Female	Bachelor's	Arts	3 – 70 to 84%
YES	20	GDC KANIGIRI	Female	Bachelor's	Arts	4 – 85 to 100%
YES	20	GDC KANIGIRI	Female	Bachelor's	Arts	4 – 85 to 100%
YES	21	GDC KANIGIRI	Male	Bachelor's	Arts	3 – 70 to 84%
YES	20	GDC KANIGIRI	Male	Bachelor's	Arts	4 – 85 to 100%
YES	20	GDC KANIGIRI	Male	Bachelor's	Arts	4 – 85 to 100%
YES	19	GDC KANIGIRI	Male	Bachelor's	Arts	4 – 85 to 100%
YES	21	GDC KANIGIRI	Male	Bachelor's	Arts	4 – 85 to 100%
YES	19	GDC KANIGIRI	Male	Bachelor's	Arts	4 – 85 to 100%
YES	20	GDC KANIGIRI	Male	Bachelor's	Arts	4 – 85 to 100%
YES	20	GDC KANIGIRI	Male	Bachelor's	Arts	4 – 85 to 100%
YES	20	GDC KANIGIRI	Male	Bachelor's	Arts	4 – 85 to 100%
YES	18	GDC KANIGIRI	Male	Bachelor's	Arts	3 – 70 to 84%
YES	19	GDC KANIGIRI	Male	Bachelor's	Arts	4 – 85 to 100%
YES	22	GDC KANIGIRI	Male	Bachelor's	Commerce	4 – 85 to 100%


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2. How well did the teachers prepare for the classes?	3. How well were the teachers able to communicate?	4. The teacher's approach to teaching can best be described as?	5. Fairness of the internal evaluation process by the teachers.	6. Was your performance in assignments discussed with you?	6. Was your performance in assignments discussed with you?
4 –Thoroughly	3 – Sometimes effective	3 – Very good	3 – Usually fair	3 – Usually	4 – Every time
3 – Satisfactorily	4 – Always effective	4– Excellent	3 – Usually fair	4 – Every time	3 – Usually
4 –Thoroughly	4 – Always effective	4– Excellent	4 – Always fair	4 – Every time	4 – Every time
3 – Satisfactorily	4 – Always effective	4– Excellent	4 – Always fair	4 – Every time	3 – Usually
4 –Thoroughly	4 – Always effective	3 – Very good	4 – Always fair	4 – Every time	4 – Every time
4 –Thoroughly	4 – Always effective	4– Excellent	4 – Always fair	4 – Every time	3 – Usually
3 – Satisfactorily	3 – Sometimes effective	3 – Very good	4 – Always fair	4 – Every time	4 – Every time
4 –Thoroughly	4 – Always effective	4– Excellent	3 – Usually fair	4 – Every time	3 – Usually
4 –Thoroughly	3 – Sometimes effective	4– Excellent	4 – Always fair	3 – Usually	4 – Every time
3 – Satisfactorily	3 – Sometimes effective	4– Excellent	4 – Always fair	4 – Every time	3 – Usually
4 –Thoroughly	3 – Sometimes effective	3 – Very good	4 – Always fair	4 – Every time	4 – Every time
4 –Thoroughly	4 – Always effective	4– Excellent	3 – Usually fair	4 – Every time	4 – Every time
3 – Satisfactorily	3 – Sometimes effective	4– Excellent	3 – Usually fair	3 – Usually	3 – Usually
3 – Satisfactorily	4 – Always effective	4– Excellent	4 – Always fair	4 – Every time	4 – Every time
4 –Thoroughly	4 – Always effective	4– Excellent	3 – Usually fair	3 – Usually	3 – Usually
3 – Satisfactorily	3 – Sometimes effective	3 – Very good	4 – Always fair	3 – Usually	4 – Every time
4 –Thoroughly	4 – Always effective	4– Excellent	4 – Always fair	3 – Usually	3 – Usually
4 –Thoroughly	4 – Always effective	4– Excellent	4 – Always fair	4 – Every time	4 – Every time


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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	9. The institution provides multiple opportunities to learn and grow.	10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.	11. Your mentor does a necessary follow-up with an assigned task to you.	12. The teachers illustrate the concepts through examples and applications.
4 – Regularly	4 – Significantly	3 – Agree	3 – Usually	4 – Every time	4 – Every time
3 – Often	3 – Very well	3 – Agree	3 – Usually	4 – Every time	4 – Every time
3 – Often	4 – Significantly	3 – Agree	3 – Usually	4 – Every time	4 – Every time
3 – Often	3 – Very well	4 – Strongly agree	4 – Every time	4 – Every time	4 – Every time
4 – Regularly	4 – Significantly	3 – Agree	3 – Usually	4 – Every time	4 – Every time
3 – Often	3 – Very well	3 – Agree	3 – Usually	3 – Usually	3 – Usually
3 – Often	3 – Very well	4 – Strongly agree	4 – Every time	3 – Usually	4 – Every time
4 – Regularly	4 – Significantly	4 – Strongly agree	4 – Every time	3 – Usually	4 – Every time
3 – Often	3 – Very well	4 – Strongly agree	3 – Usually	3 – Usually	4 – Every time
4 – Regularly	4 – Significantly	4 – Strongly agree	3 – Usually	3 – Usually	3 – Usually
3 – Often	4 – Significantly	4 – Strongly agree	4 – Every time	4 – Every time	3 – Usually
4 – Regularly	4 – Significantly	4 – Strongly agree	4 – Every time	4 – Every time	3 – Usually
4 – Regularly	3 – Very well	4 – Strongly agree	3 – Usually	3 – Usually	4 – Every time
4 – Regularly	3 – Very well	3 – Agree	4 – Every time	4 – Every time	3 – Usually
4 – Regularly	4 – Significantly	4 – Strongly agree	4 – Every time	4 – Every time	4 – Every time
3 – Often	4 – Significantly	3 – Agree	3 – Usually	4 – Every time	4 – Every time
4 – Regularly	4 – Significantly	4 – Strongly agree	4 – Every time	4 – Every time	3 – Usually
4 – Regularly	4 – Significantly	4 – Strongly agree	4 – Every time	4 – Every time	4 – Every time


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13. The teachers identify your strengths and encourage you with providing right level of challenges.	14. Teachers are able to identify your weaknesses and help you to overcome them.	15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	17. Teachers encourage you to participate in extracurricular activities.	17. Teachers encourage you to participate in extracurricular activities.
4 – Fully	4 – Every time	4 – Strongly agree	4 – To a great extent	4 – Strongly agree	3 – Agree
4 – Fully	3 – Usually	3 – Agree	3 – Moderate	3 – Agree	4 – Strongly agree
3 – Reasonably	4 – Every time	3 – Agree	4 – To a great extent	3 – Agree	4 – Strongly agree
4 – Fully	4 – Every time	4 – Strongly agree	4 – To a great extent	4 – Strongly agree	4 – Strongly agree
4 – Fully	4 – Every time	4 – Strongly agree	4 – To a great extent	3 – Agree	3 – Agree
3 – Reasonably	3 – Usually	4 – Strongly agree	4 – To a great extent	4 – Strongly agree	4 – Strongly agree
4 – Fully	3 – Usually	3 – Agree	4 – To a great extent	4 – Strongly agree	4 – Strongly agree
4 – Fully	4 – Every time	4 – Strongly agree	4 – To a great extent	4 – Strongly agree	4 – Strongly agree
3 – Reasonably	3 – Usually	4 – Strongly agree	4 – To a great extent	3 – Agree	4 – Strongly agree
4 – Fully	4 – Every time	4 – Strongly agree	4 – To a great extent	4 – Strongly agree	4 – Strongly agree
4 – Fully	3 – Usually	3 – Agree	4 – To a great extent	4 – Strongly agree	4 – Strongly agree
4 – Fully	4 – Every time	4 – Strongly agree	4 – To a great extent	4 – Strongly agree	4 – Strongly agree
4 – Fully	3 – Usually	4 – Strongly agree	4 – To a great extent	3 – Agree	4 – Strongly agree
4 – Fully	4 – Every time	4 – Strongly agree	4 – To a great extent	4 – Strongly agree	4 – Strongly agree
4 – Fully	4 – Every time	4 – Strongly agree	4 – To a great extent	4 – Strongly agree	4 – Strongly agree
4 – Fully	4 – Every time	3 – Agree	4 – To a great extent	4 – Strongly agree	4 – Strongly agree
4 – Fully	4 – Every time	4 – Strongly agree	3 – Moderate	3 – Agree	4 – Strongly agree
4 – Fully	4 – Every time	4 – Strongly agree	4 – To a great extent	4 – Strongly agree	4 – Strongly agree


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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	21. Give three observations/suggestions to improve the overall teaching – learning experience in the class with reference to the teacher.	
3 – Moderate	4 – Above 90%	Good communicater	
4 – To a great extent	3 – 70 – 89%	I am very happy join in the college I got knowledge	
3 – Moderate	3 – 70 – 89%	Well wisher	
4 – To a great extent	4 – Above 90%	Faithful person	
3 – Moderate	4 – Above 90%	Self control	
4 – To a great extent	4 – Above 90%	Confidence	
4 – To a great extent	3 – 70 – 89%	Good leader	
3 – Moderate	4 – Above 90%	Wellwisher	
3 – Moderate	4 – Above 90%	Responsible person	
4 – To a great extent	4 – Above 90%	Responsible citizen	
4 – To a great extent	3 – 70 – 89%	Honesty	
4 – To a great extent	4 – Above 90%	Self confidence	
4 – To a great extent	3 – 70 – 89%	Well wisher	
4 – To a great extent	4 – Above 90%	Wellwisher	
4 – To a great extent	4 – Above 90%	Friendly	
4 – To a great extent	3 – 70 – 89%	Confidence	
4 – To a great extent	4 – Above 90%	Kind hearted	
4 – To a great extent	4 – Above 90%	Sai sar	


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